



6655 WEST DIVERSEY AVENUE CHICAGO, ILLINOIS 60707-2293

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www.trianglepackage.com

May 9, 2011

**SERVICE TECHNICIAN
INSTALLATION / SERVICE / TRAINING CALL TERMS
UNITED STATES, CANADA, MEXICO & INTERNATIONAL**

Hourly Rates: \$110.00 (U.S. Funds)

Standard workday Monday-Friday. Time in excess of 8 hours will be at the rate of \$165.00 (U.S. Funds). Work commencing after 3:00 PM will carry a 15% surcharge.

Saturday: \$165.00 (U.S. Funds).

Sunday & Holidays: \$200.00 (U.S. Funds).

Minimum daily service charge: If the service technician cannot make a second call within the same day, there will be an 8 hour minimum service charge with such minimum charge including travel time.

Travel Time: (U.S. Funds)

Monday-Saturday - All travel time to be at the straight time hourly rate of \$75/hour

Sunday & Holidays - All travel time to be at the straight time hourly rate of \$100/hour

Travel time to be calculated using rates listed above. There will be a maximum of three (3) hours allowed between home departure and scheduled departure of aircraft. Upon arrival back at home base airport there will be a maximum of 2-1/2 hours from arrival of aircraft to employee's home.

Travel time from hotel to service site is not charged unless the nearest available hotel is more than 30 minutes from the service site. In such a case, only time in excess of 30 minutes will be invoiced.

Payment Method:

Domestic: Purchase order or payment in advance by cashiers check in US Dollars, drawn on major U.S. bank acceptable to Triangle or wire transfer of funds to JP Morgan Chase for favor of Triangle Account Number 1825 2672 Wire Transfer ABA Number 021-000021 Swift Cd CHASUS33.

International: Wire transfer of funds to JP Morgan Chase for favor of Triangle Account Number 1825 2672 Wire Transfer ABA Number 021-000021 Swift Cd CHASUS33. A written quotation can be provided in advance detailing estimate of charges. Refunds will be wire transferred to customer's bank account. Additional charges would be due upon presentation of invoice.

Mileage Charge:

Mileage will be at the rate of 50.5¢ per mile.

Per Diem Allowance:

\$50.00

Hotel, Air Fare, Car Rental, Mileage, Parking & Other Miscellaneous Expenses: Actual expense +10%.

Layovers:

The customer is responsible for all hotel and living expenses as well as the following layover charges:

Weekdays: 8 hours straight time pay.

Weekends: \$800.00

"PURCHASE ORDER REQUIRED AT TIME OF SCHEDULING"